

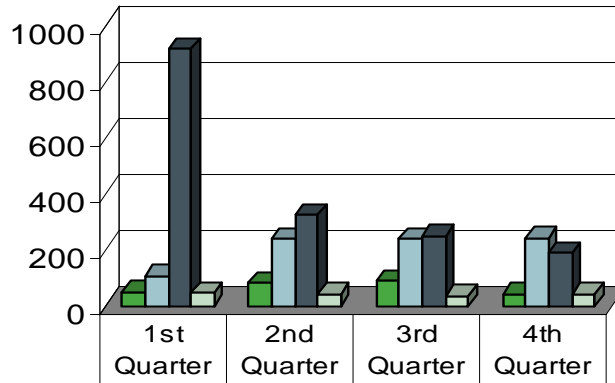
AN OVERVIEW OF OWCA SECTION'S ACTIVITY-2009

The OWCA's fourth quarter activity report for 2009 is now available for customers to access.

1. Consultation Unit Report
2. Safety and Health Unit Report
3. Medical Services Unit Report
4. Disputed Medical Reimbursements Report
5. Hospital Outlier Special Reimbursement Report
6. Fraud Claims Unit Report
7. Hearing Unit Report
8. Second Injury Fund Unit Report

If you have questions about the information contained in this report, please contact ldupuy@lwc.la.gov.

Consultation Unit Report-2009

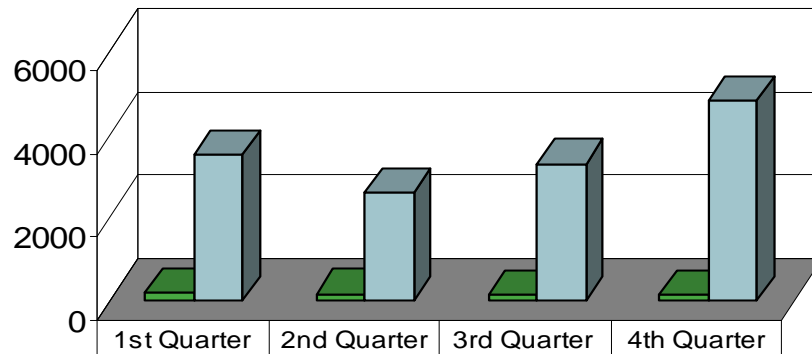


	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Requests received for services *	51	82	90	44
Onsite visits conducted **	108	240	239	242
Consultation inquiries **	917	325	249	188
Average number of days from initial visit to case closed **	46	42	37	45

* 2nd and 3rd quarters have been amended

** All four quarters have been amended

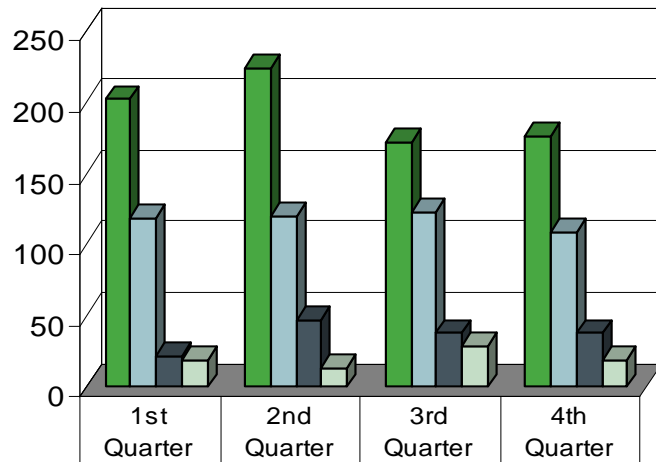
Safety and Health Unit Report-2009



	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Facility onsite inspections	208	161	155	132
Clients assisted *	3,538	2,610	3,320	4,825

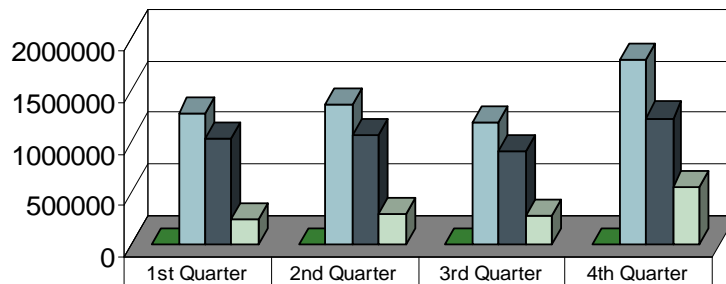
* All four quarters have been amended

Medical Services Unit Report-2009



■ Disputed medical reimbursement	202	224	172	176
■ Independent medical examinations (IME)	119	120	123	109
■ Utilization review requests	22	47	38	38
■ Special reimbursement consideration appeal request (outlier)	19	13	29	19

Disputed Medical Reimbursements Report-2009

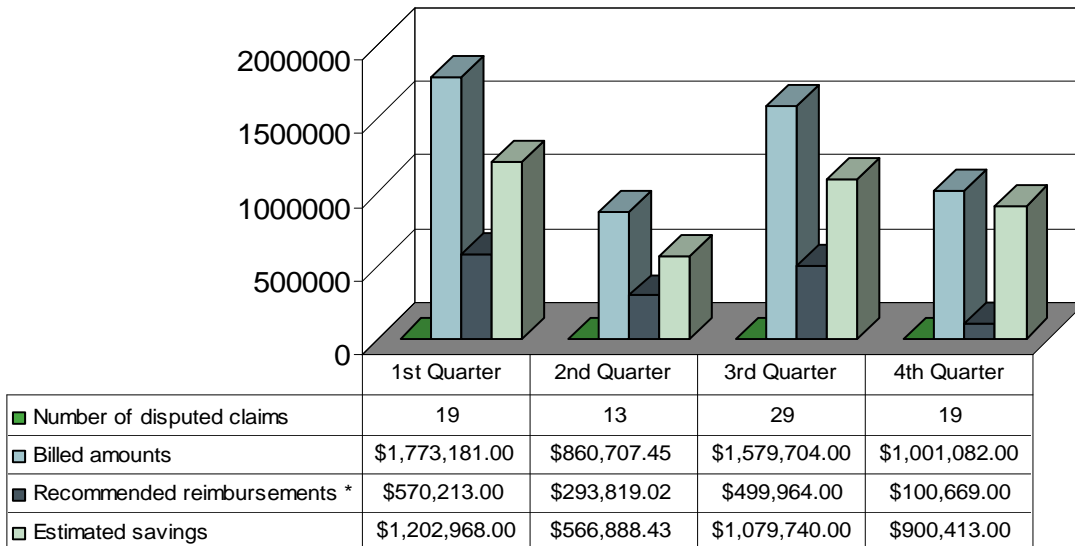


■ Number of disputed claims	202	224	172	176
■ Billed amounts *	\$1,267,084.00	\$1,357,808.00	\$1,177,661.00	\$1,787,777.00
■ Recommended reimbursements	\$1,021,467.00	\$1,061,872.00	\$899,026.00	\$1,228,534.00
■ Estimated savings **	\$245,617.00	\$295,936.00	\$278,635.00	\$556,942.00

* 2nd quarter has been amended

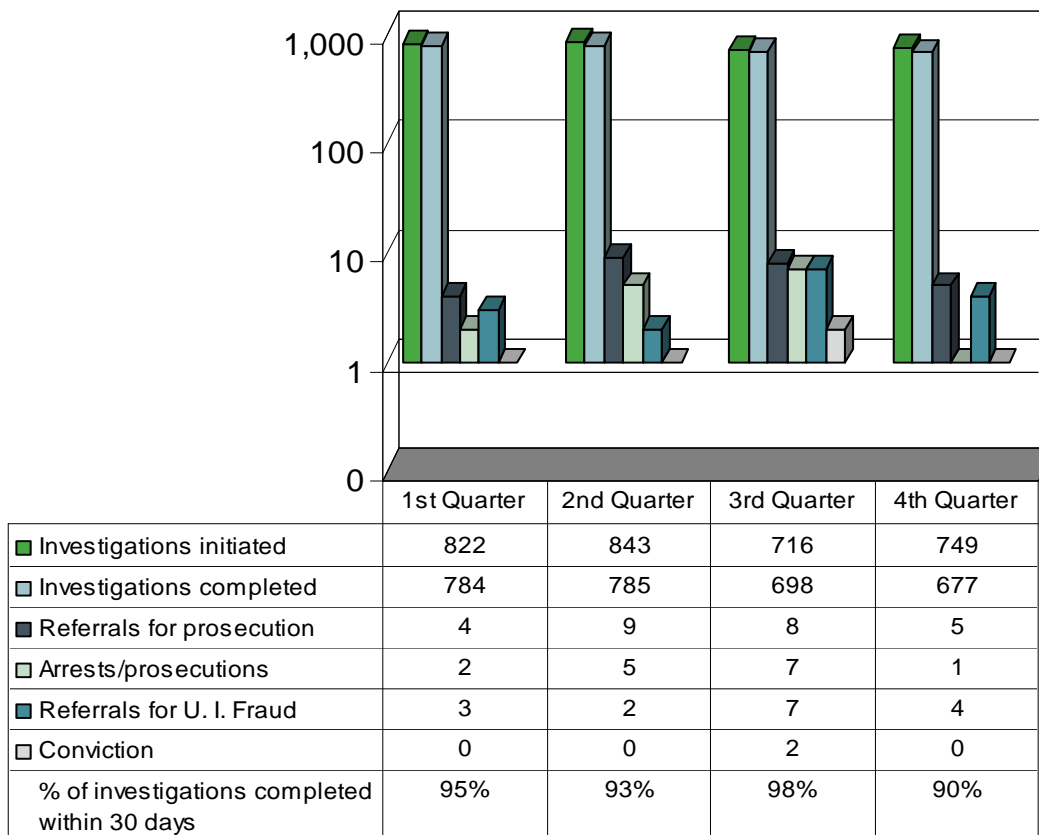
** 1st quarter has been amended

Hospital Outlier (Special Reimbursement) Report-2009

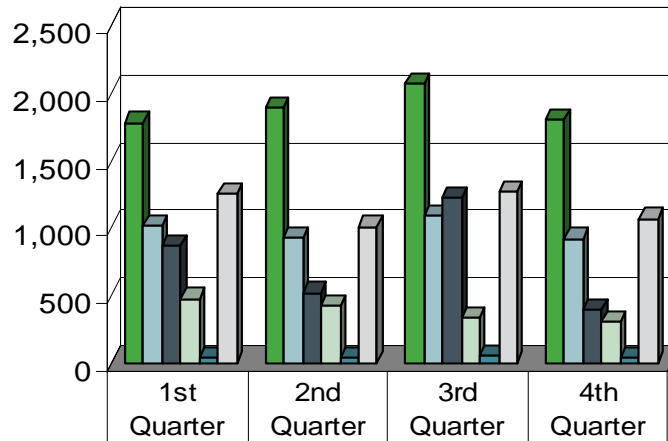


* 2nd quarter has been amended

Fraud Claims Unit Report-2009



Hearing Unit Report-2009

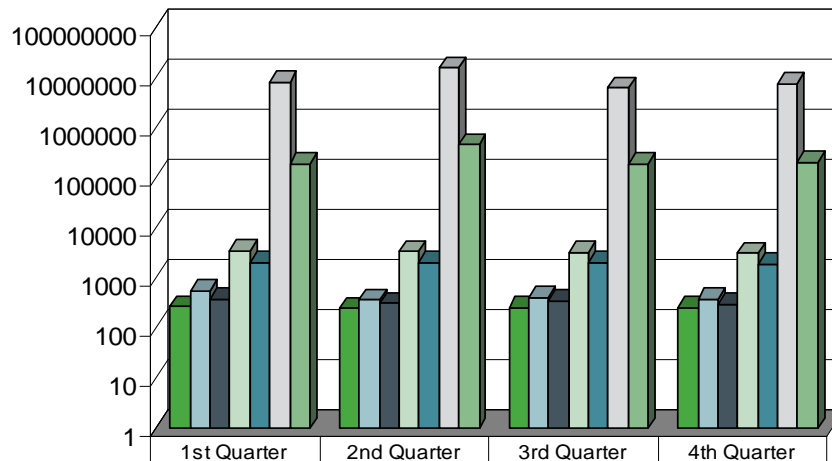


Disputed claims filed	1,785	1,896	2,077	1,804
Mediations held *	1,014	929	1,091	924
Disputes resolved before pre-trial	872	522	1,232	397
Trials held **	475	428	340	307
Appeals filed	40	37	53	42
Approved settlements	1,263	1,011	1,274	1,071

* All four quarters have been amended

** Third and fourth quarters have been amended

Second Injury Fund Unit Report-2009



Claims received	271	253	255	258
Claims closed	560	372	405	385
Decisions rendered	376	319	359	297
Claims pending	3,527	3,390	3,284	3,208
Claims with ongoing reimbursements	2,060	2,060	2,033	1,944
Total amount reimbursed to carriers and self-insurers	\$8,348,374	\$15,867,901	\$6,425,363	\$7,777,896
Total administrative costs	\$190,588	\$460,141	\$190,948	\$207,731