

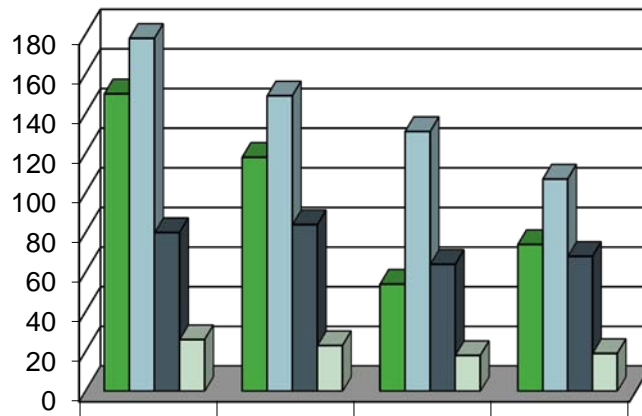
AN OVERVIEW OF OWCA SECTION'S ACTIVITY- 2013

The OWCA's fourth quarter activity report for 2013 is now available for customers to access.

1. Consultation Unit Report
2. Safety and Health Unit Report
3. Fraud Claims Unit Report
4. Hearing Unit Report
5. Second Injury Fund Unit Report

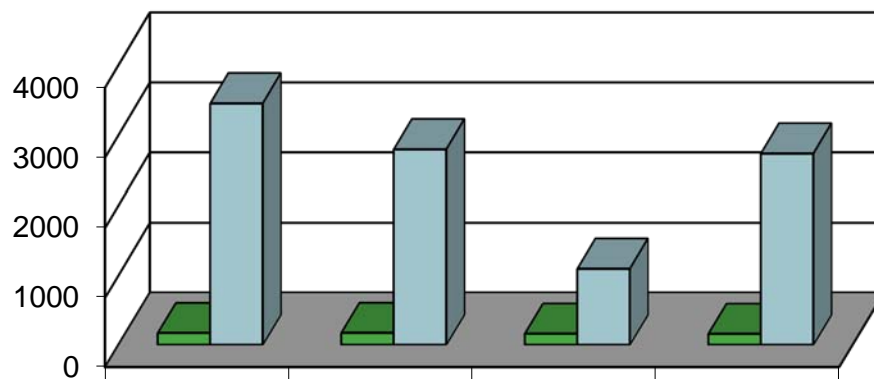
If you have questions about the information contained in this report, please contact dvaughan@lwc.la.gov.

Consultation Unit Report-2013



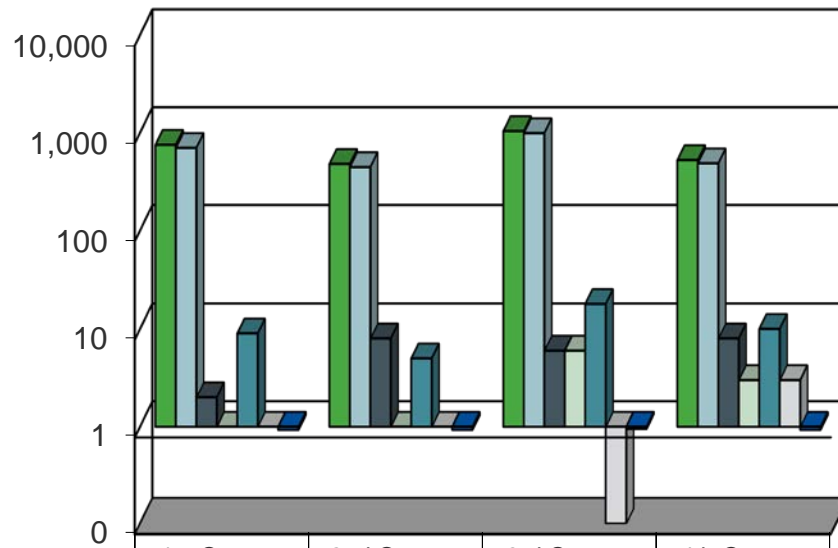
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Requests received for services *	150	118	54	74
Onsite visits conducted *	178	149	131	107
Consultation inquiries **	80	84	64	68
Average number of days from initial visit to case closed ***	26	23	18	19

Safety and Health Unit Report-2013



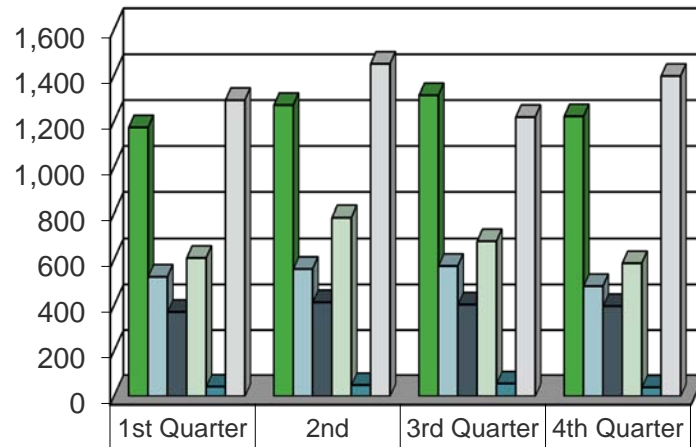
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Onsite visits and inspections	170	172	161	159
Clients assisted	3,453	2,797	1,097	2,736

Fraud Claims Unit Report-2013



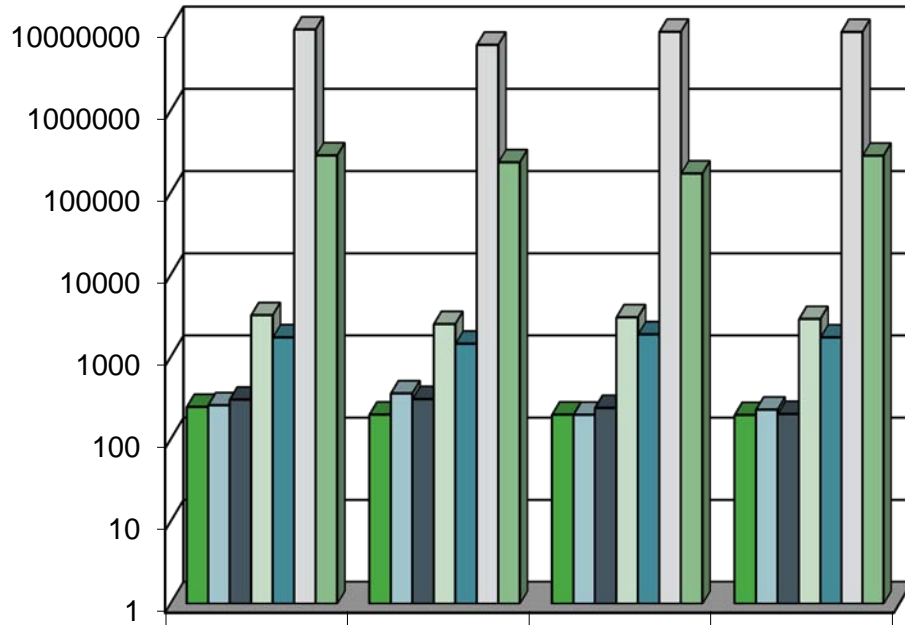
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
■ Investigations initiated	752	479	1040	525
■ Investigations completed	698	445	990	486
■ Referrals for prosecution	2	8	6	8
■ Arrests/prosecutions	1	1	6	3
■ Referrals for U. I. Fraud	9	5	18	10
■ Conviction	1	1	0	3
■ % of investigations completed within 30 days	93%	93%	95%	93%

Hearing Unit Report-2013



	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
■ Disputed claims filed	1,172	1,269	1,312	1,220
■ Mediations held	524	558	571	483
■ Disputes resolved before pre-trial	371	413	403	396
■ Trials held	606	781	679	583
■ Appeals filed	41	48	55	38
■ Approved settlements*	1,291	1,449	1,217	1,396

Second Injury Fund Unit Report-2013



	1st Quarter	2nd Quarter	3rd Quarter	4th
■ Claims received	247	199	199	197
■ Claims closed	259	361	198	229
■ Decisions rendered	303	308	240	203
■ Claims pending	3,230	2,517	3,040	2,903
■ Claims with ongoing reimbursements	1,736	1,452	1,888	1,732
□ Total amount reimbursed to carriers and self-insurers	\$9,656,271	\$6,287,829	\$9,042,997	\$9,015,193
■ Total administrative costs	\$283,509	\$234,127	\$170,772	\$281,256